



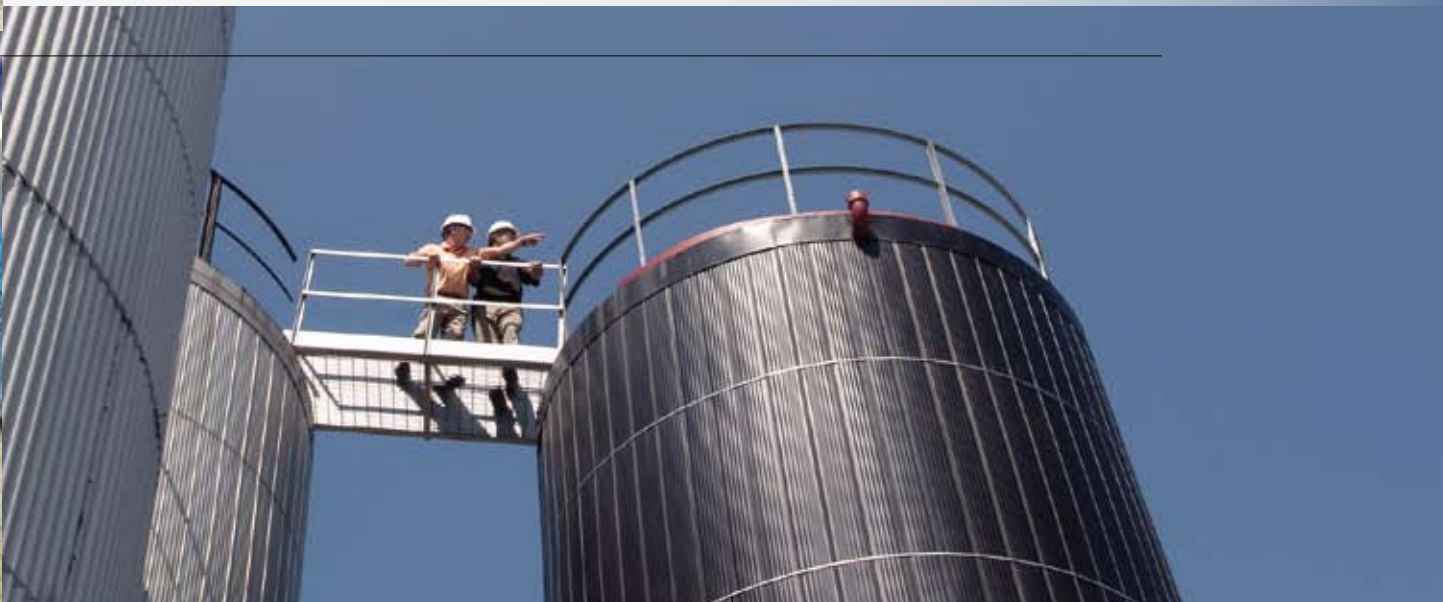
Taking time to plan means creating good relationships

Taking time to plan requires strong community relationships.

No matter what your role you can open doors and create strong community relationships.



Our goal is to be a good neighbour and a valued part of our communities. You can help make that happen.



We are each ambassadors for the company.

How we operate and interact with our communities is important to our continued success.

Understanding how our neighbours experience our operation allows us to adapt and improve.



EACH DAY CONSIDER ▼

Being a good neighbour means:

- operating impeccably
- embracing the EARTH 1st principles
- being open and transparent
- acknowledging our shortcomings
- learning from our mistakes
- finding creative solutions
- welcoming our community in
- adapting our operations based on community input
- being the best neighbour we can
- making employees our ambassadors



Strong relationships exist when our operations have the acceptance and trust of our communities.



QUESTIONS/DISCUSSIONS

1. How do we build strong community relations?
2. What do neighbours experience from your operations?
3. How have you adapted your operations from community input?
4. How could your operation get in better touch with your community?
5. How could your operations risk community relationships?

If you don't know where you are going, you might wind up someplace else.
Yogi Berra



Take Time to Plan
Our Environmental Messenger™

CREATING GOOD RELATIONSHIPS

COMMIT ■ CREATE ■ PARTICIPATE